

USER AGREEMENT & TERMS OF SERVICE

Article 1. General Provisions

- 1.1. This document constitutes a legally binding public offer of the **Galaxy Role Play** project (hereinafter referred to as the "Executor").
- 1.2. This document is official and published directly on the Executor's website and associated platforms.
- 1.3. By registering an account, connecting to any Galaxy Role Play game server, accessing the In-Game Store, or using any associated services, you confirm that you have read, understood, and unconditionally agreed to this Agreement, accepting full responsibility and liability for any breach.
- 1.4. This document governs all legal relations between the User of Galaxy Role Play (hereinafter "User") and Galaxy Role Play. The User and the Executor are jointly referred to as the "Parties".
- 1.5. Galaxy Role Play reserves the exclusive right to amend, update, or revise this Agreement unilaterally at any time. The Executor will reflect revisions on the official platform with the recorded date of the latest update.

Article 2. Terms & Definitions

- 2.1. **Player / Account:** A profile, dataset, and credential record created by the User and owned exclusively by Galaxy Role Play, utilized for identification, authentication, progress recording, and access to virtual game mechanics.
- 2.2. **Server Environment:** The custom multiplayer network, scripts, and server infrastructure operated by Galaxy Role Play.
- 2.3. **In-Game Store:** The digital storefront accessible in-game or via official portals where Users can purchase digital perks, non-activated commands, custom assets, priority queue access, and virtual items directly using real currency.
- 2.4. **Galaxy Role Play:** The administrative and operating management of the project.
- 2.5. **Project Rules:** The official community guidelines governing server conduct, including General Rules, Ghetto/Illegal Faction Rules, Green Zone Rules, and server economy standards.
- 2.6. **Project Products:** The game servers, website, client configurations, launchers, forums, community channels, and proprietary scripts operated by Galaxy Role Play.
- 2.7. **Remuneration:** The direct monetary payment submitted by the User to acquire specific non-activated digital items, commands, or assets listed in the In-Game Store.
- 2.8. **Project Media:** Official public resources including the website, official community Discord server, forums, and registered media channels.

Article 3. Third-Party Disclaimer & Affiliations

- 3.1. Galaxy Role Play is an independent, custom multiplayer modification project.
- 3.2. Galaxy Role Play is not affiliated with, endorsed by, sponsored by, or associated with Rockstar Games, Take-Two Interactive, or any of their subsidiary entities.
- 3.3. "Grand Theft Auto," "GTA V," and all associated trademarks, logos, audio-visual materials, and original intellectual property belong exclusively to Take-Two Interactive Software, Inc. and Rockstar Games.

Article 4. Access, Requirements, and Legal Capacity

- 4.1. The User must review and accept this Agreement prior to accessing any Galaxy Role Play product or server. Any active connection or store interaction constitutes binding acceptance.
- 4.2. The User warrants that they meet all statutory age ratings, licensing conditions, and legal requirements applicable to Grand Theft Auto V and the underlying multiplayer client within their domestic jurisdiction. The User bears sole legal liability for any non-compliance with applicable laws.

Article 5. Subject of the Agreement & License Scope

- 5.1. Galaxy Role Play grants the User a limited, revocable, non-exclusive, non-transferable license to access the server platforms, subject to strict adherence to this Agreement and community rules.
- 5.2. Non-activated features, custom vehicle access, aesthetic items, and commands are provisioned directly via the In-Game Store upon completion of Remuneration.
- 5.3. Financial remuneration is entirely voluntary and is not required to access baseline roleplay servers or community gameplay.

Article 6. Account Ownership, Server Wipes & Asset Balancing

- 6.1. All accounts, characters, virtual inventories, licenses, and purchased digital assets remain the exclusive intellectual and proprietary property of Galaxy Role Play. The User acquires only a temporary license to use these assets within the active game state.
- 6.2. The Executor is not liable for account loss, credential compromise, data corruption, or unauthorized access stemming from User negligence or external service failures.
- 6.3. The Executor reserves the right to execute global or partial server economy wipes, vehicle speed/handling modifications, asset rebalancing, or script updates deemed necessary for the operational health of the server. Such balance adjustments or server wipes do not entitle the User to monetary refunds, replacement goods, or compensation.

- 6.4. The Executor reserves the absolute right to restrict, sanction, suspend, or permanently ban any account for violations of server rules or this Agreement at its sole discretion, without prior notice or financial reimbursement.

Article 7. User Conduct & User-Generated Content

- 7.1. Users bear sole legal and operational responsibility for any messages, files, media, or audio transmitted across Galaxy Role Play voice channels, in-game text chats, forums, and community platforms.

Article 8. Rights and Obligations of the Parties

- **8.1. The User has the right to:**
 - Connect to and utilize the functional Project Products in accordance with active rules;
 - Receive direct delivery of purchased virtual items and perks following payment clearance;
 - Seek technical support via official communication channels for verified store delivery issues.
- **8.2. The User is obligated to:**
 - Abide strictly by this Agreement and all server rules;
 - Refrain from exploiting bugs, utilizing unauthorized third-party software/cheats, injecting scripts, or attempting to interfere with server stability or infrastructure;
 - Refrain strictly from Real-Money Trading (RMT), out-of-character asset sales, or trading accounts and server goods outside authorized store channels;
 - Periodically review this Agreement on official platforms to ensure continued compliance.
- **8.3. The Executor has the right to:**
 - Impose administrative sanctions, inventory resets, or permanent platform bans for violations of server rules or policies;
 - Unilaterally modify, replace, adjust, or retire store items, virtual features, and prices at any time;
 - Temporarily suspend server access for technical maintenance, anti-cheat implementation, or software upgrades without prior liability.
- **8.4. The Executor shall:**
 - Deliver directly purchased store assets to the designated User account upon successful transaction authorization;
 - Maintain server stability and support operations within reasonable technical and commercial capabilities.

Article 9. Force Majeure

- 9.1. The Executor shall be exempt from liability for temporary or prolonged failure to deliver services if caused by events beyond reasonable control, including natural disasters, acts of government or regulatory authorities, telecommunication disruptions, host hardware failures, or distributed denial-of-service (DDoS) attacks.

Article 10. Store Purchases, Refund Policy & Anti-Chargeback Clause

- 10.1. Purchases made through the In-Game Store provide immediate access to digital gaming content and do not represent a lottery, game of chance, investment, or gambling activity.
- 10.2. **Waiver of Withdrawal Rights:** By purchasing digital items, commands, or assets from the In-Game Store, the User explicitly requests immediate performance of the contract and acknowledges that once the digital asset is provisioned to their account, they waive any statutory right of withdrawal or cooling-off period provided under domestic consumer protection laws.
- 10.3. **Finality of Sales:** All transactions processed through the In-Game Store are final, non-refundable, and non-exchangeable. In-game items hold no real-world monetary value, cannot be redeemed for fiat currency, and cannot be transferred across unlinked accounts.
- 10.4. **Strict Anti-Chargeback Policy:** Initiating an unauthorized chargeback, dispute, or payment reversal through a bank, card issuer, or payment gateway (including but not limited to Stripe, PayPal, or merchant processors) is considered a material breach of this Agreement. Any User account or associated hardware identifiers linked to a chargeback or payment reversal will be subjected to immediate, permanent, and non-appealable termination from all Galaxy Role Play servers and associated platforms.
- 10.5. If an account is suspended, restricted, or permanently banned for violating server rules, any active digital items, vehicles, properties, or perks tied to that account are permanently forfeited without refund.

Article 11. Dispute Resolution

- 11.1. All disputes arising from or connected to this Agreement shall first be submitted to a mandatory pre-trial dispute process by delivering a formal written complaint via official support channels.
- 11.2. The Parties agree to attempt to resolve the issue amicably through written negotiation for a period of at least thirty (30) calendar days following receipt of the claim before pursuing any legal action.

PRIVACY POLICY

Article 12. Scope, Controller and Status of this Policy

- 12.1. This Privacy Policy forms an integral and binding part of this Agreement and governs how Galaxy Role Play collects, uses, stores, discloses and retains information relating to Users of its website, forum, staff dashboard and associated online services (collectively, the "**Platform**").
- 12.2. Galaxy Role Play acts as the controller of the personal data described in this Policy and determines the purposes and means of its processing.
- 12.3. Requests, questions and complaints concerning this Policy are received through the official support channels published on the Platform and on the official community Discord server.
- 12.4. Where any other statement published on the Platform conflicts with this Policy in respect of personal data, this Policy prevails.

Article 13. Categories of Personal Data Collected

- 13.1. **Discord account data.** Accounts on the Platform are created exclusively through Discord authorisation. Galaxy Role Play requests the **identify** and **email** permissions only, and thereby receives the User's Discord account identifier, Discord username, e-mail address and avatar image. Galaxy Role Play never receives, requests or stores a User's Discord password.
- 13.2. **Authentication credentials.** Where a User additionally sets a password for the Platform, only a one-way cryptographic hash of that password is stored (Argon2id). The stored value can be verified against a password entered at sign-in, but cannot be decrypted or reversed into the original password by Galaxy Role Play or by anyone obtaining the stored value.
- 13.3. **Two-factor authentication data.** Where a User enables two-factor authentication, the associated secret and the single-use backup codes are stored solely to verify that User's sign-in.
- 13.4. **Session and connection data.** For each active sign-in the Platform records a session identifier, the IP address from which the session was created, the browser user-agent string, and the times of creation and expiry.
- 13.5. **Security and audit records.** Security-relevant and administrative events are recorded with the action performed, the acting account where known, the IP address, the user-agent string and a timestamp. **Unsuccessful sign-in attempts are recorded in the same manner**, without the submitted password.
- 13.6. **Moderation records.** Moderation actions are recorded with the acting moderator, the action taken, the account or content affected, and any reason stated by the moderator.
- 13.7. **User-generated content.** Forum topics, replies, votes, reports, notifications, profile avatars and uploaded files are stored as submitted. For uploaded files this includes the file name, file size and file type.
- 13.8. Galaxy Role Play does not collect payment card numbers, government identification documents, precise geolocation, biometric data, or any special category of personal data.

Article 14. Cookies and Browser Storage

- 14.1. Cookies and comparable browser storage are governed by a **separate document**, the **Use of Cookies** policy, published alongside this Agreement on the Platform. That document is the authoritative statement on the subject and is not reproduced here.
- 14.2. In summary, and without limiting that document: the Platform sets **no cookies at all for a visitor who is not signed in**; the cookies set after sign-in are first-party and strictly necessary to keep the User signed in securely; and **no analytics, advertising or third-party tracking cookies are used**.

Article 15. Purposes and Lawful Basis of Processing

- 15.1. Personal data described in Article 13 is processed only in order to: (a) create, authenticate and maintain User accounts; (b) operate the forum and community features; (c) detect, investigate and prevent abuse, fraud and unauthorised access; (d) enforce this Agreement and the Project Rules; (e) deliver service and moderation notifications; and (f) comply with legal obligations.
- 15.2. The lawful bases relied upon are the performance of this Agreement accepted under Article 1.3, the legitimate interests of Galaxy Role Play in keeping the Platform secure and its rules enforceable, and, where applicable law so requires, the consent of the User.
- 15.3. Galaxy Role Play does not carry out automated decision-making producing legal or similarly significant effects, and does not profile Users for advertising purposes.

Article 16. Disclosure and Third-Party Processors

- 16.1. **Personal data is never sold, rented, licensed or traded.**
- 16.2. Data is shared only with the following categories of processor, and only to the extent necessary for them to perform their function:
 - (a) **Discord** — the identity provider used for account creation and sign-in, and the channel through which password-recovery codes are delivered by direct message. Discord's own terms and privacy policy govern that platform.
 - (b) **Hosting provider** — operates the server infrastructure on which the Platform runs. Account, content, session and log records, together with the images and files uploaded by Users, are stored on that infrastructure. Uploaded files are not passed to a separate cloud object-storage provider.
 - (c) **Payment providers** — process In-Game Store purchases under Article 10. Galaxy Role Play does not receive or store payment card numbers.
- 16.3. Data may additionally be disclosed where required by law, court order or a binding request from a competent authority, or where reasonably necessary to protect the rights, safety or property of Galaxy Role Play, its Users or the public.

Article 17. Retention, De-identification and Deletion

- 17.1. Session records expire automatically seven (7) days after issue.

- **17.2. Deletion of an account is performed as a de-identification rather than an erasure.** On deletion the account is marked as deleted and its username and e-mail address are replaced with non-identifying placeholders. This is deliberate: the account is referenced by forum content, moderation records and audit records, and removing it outright would destroy the integrity of those records.
- **17.3.** Content authored by a User, and entries in moderation and audit records, are retained after de-identification as a record of what occurred on the Platform.
- **17.4.** Security and audit records are retained for as long as is necessary for security, rule-enforcement and the establishment or defence of legal claims.
- **17.5.** A User may request de-identification of their account through the official support channels.

Article 18. Rights of the User

- **18.1.** Subject to applicable law, a User may request: (a) confirmation of whether their personal data is processed, and a copy of it; (b) correction of inaccurate or incomplete data; (c) deletion or de-identification, subject to Article 17.2; (d) restriction of, or objection to, processing; and (e) withdrawal of consent where consent is the basis relied upon.
- **18.2.** Requests are submitted through the official support channels and are answered within the period required by the applicable law of the User's jurisdiction.
- **18.3.** The e-mail address and username held by the Platform are supplied by Discord and are re-synchronised on each sign-in. A User wishing to change either must change it on Discord; a change made only on the Platform would be overwritten at the next sign-in.
- **18.4.** A User who considers that their personal data has been handled unlawfully may lodge a complaint with the competent data-protection or supervisory authority of their jurisdiction.

Article 19. Security Measures

- **19.1.** Passwords are stored only as Argon2id hashes. Session cookies are marked HttpOnly and, in production, are transmitted only over HTTPS with HTTP Strict Transport Security enabled.
- **19.2.** The Platform applies cross-site request forgery protection, a Content Security Policy, rate limiting on authentication-sensitive endpoints, and role-based access control. Two-factor authentication is available to every User.
- **19.3.** Access to administrative functions is restricted to authorised staff accounts and is itself recorded under Article 13.5.
- **19.4.** No method of transmission over the internet, and no method of electronic storage, is completely secure. Galaxy Role Play cannot guarantee absolute security, and the User remains responsible for safeguarding their own credentials and their Discord account.

Article 20. Minors

- **20.1.** The Platform is not directed at, and must not be used by, persons below the minimum age applicable to Grand Theft Auto V and the underlying multiplayer client in their jurisdiction, as set

out in Article 4.2.

- 20.2. Where Galaxy Role Play becomes aware that an account belongs to a person below that age, the account may be terminated and the associated personal data de-identified in accordance with Article 17.2.

Article 21. Amendments to this Privacy Policy

- 21.1. This Privacy Policy may be amended in the manner set out in Article 1.5, with the date of the latest revision recorded on the Platform.
- 21.2. Continued use of the Platform following a revision constitutes acceptance of the revised Policy. Users are encouraged to review this Policy periodically.

